InterDialog Software AG



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Oetlisbergstrasse 43 8053 Zürich

www.interdialog.ch info@interdialog.ch

Chairman of the board of directors: Rudolf von Bachellé, Küsnacht ZH Managing director: Heinz Dornbierer, Zürich

- > Founded in 1976
- Developer and license owner of the InterDialog systems
- Competence center for developing IT-systems for real estate industry

Current corporate structure

License holder ID-Cloud InterDialog Software AG, Oetlisbergstrasse 43, 8053 Zürich

Customer support Switzerland eSIP AG

Address Alte Landstrasse 110, 8702 Zollikon

Employee 2

Responsible Jean-Luc Grieshaber

Marketing / Sales InterDialog Software AG

Address Alte Landstrasse 110, 8702 Zollikon

Employee 1,5

Responsible Heinz Dornbierer

System development Management Finance Systems S.R.L.

Address Chisinau Moldava
Chief Executive Officer Heinz Dornbierer

and Shareholder

Employee 6 System developers, average age approx. 32, Master of Science

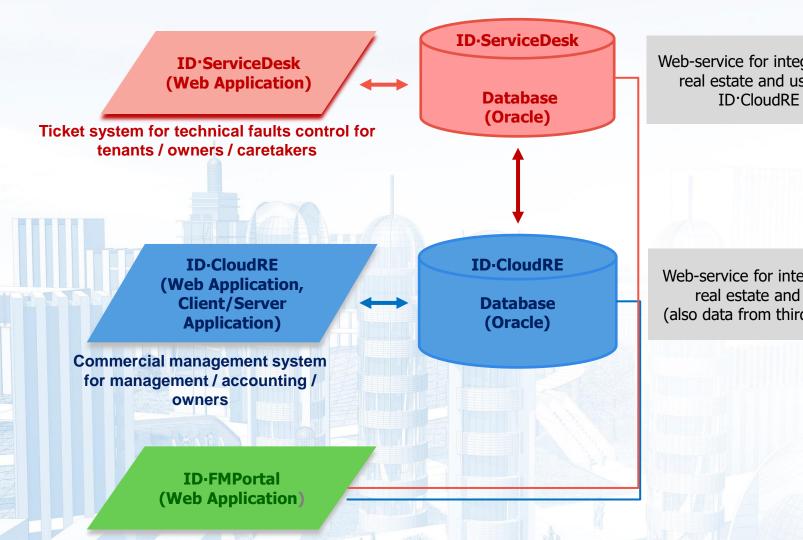
Responsible Vadim Marin

System integration partner 1 Person

Romania is supported directly MFS Chisinau MD



IT-architecture of ID-Cloud systems for Facility Management



Web-service for integration between real estate and user data from ID·CloudRE system

Web-service for integration between real estate and tenant data (also data from third-party systems)

Information / Community Portal for tenants / owners / caretakers / management



Our Customers

röntzenhot

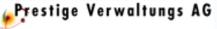












Wohnen ist mehr als ein Doch über dem Kopf!



Gewerkschaftliche Wohn- und Baugenossenschaft Zürich











Wir entwickeln Vorsprung.



Bernasconi Tapeten, **Aarburg**



Cooperatives

- Zürich
- Ostschweiz
 - Genève
 - Vaud
- Neuchâtel



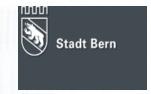




Immobilientreuhand















I Immosupport I CH-8866 Ziegelbrücke

Our Services

- Maintenance and further development of the systems
- Project management, implementation and support of the InterDialog systems
- Development and customizing reports and graphics
- Definition and developing business processes
- Training for InterDialog systems and system-related software
- ID-IMMO Hosting
- Automatic data transfer from all common real estate management systems
- Sale and maintenance of IT hardware, software and network
- IT-consulting for servers, PCs and networks



Commercial facility management functions

- ✓ Real Estate portfolio management
- Room Book / Surface management
- Comprehensive contract management for commercial property, residential units, technical equipment
- ✓ Room reservation system
- Fully automated rent change procedure
- Heating cost billing according to fixed distributors and consumption
- Service billing according to fixed distribution, consumption and rates
- Condominium administration
- ✓ Multi-client accounting: financial accounting and cost accounting.
- Accounts receivable and tenant accounting
- Accounts Payable
- Asset management and asset accounting
- Order management
- ✓ Project management for maintenance and building construction
- Document management and document archive
- Report generator for evaluations

the complete solution for commercial and technical facility management for every property type and use



Technical facility management functions

- ✓ Area and space management
- Strategic space management
- Cleaning
- ✓ Key management
- Security and fire protection management
- Inventory and asset management
- ✓ Maintenance and incident management
- ✓ Technical equipment
- ✓ Relocation planning and simulation
- ✓ Dynamic report generator for evaluations

the complete solution for commercial and technical facility management for every property type and use



Ticket system - communication between administration and customers

ID-FMServiceDesk

An ideal platform for communication between all roles involved in a property: managers, tenants, facility managers and service providers for

- Faults in buildings, equipment and systems
- ✓ Order entry and management of internal and external services
- Maintenance and service agreements
- ✓ Tenant / user inquiries
- ✓ Time tracking and time control for internal employees and external service providers



the complete solution for commercial and technical facility management for every property type and use

external interfaces

- ✓ Higher-level accounting SAP FI/CO, ABACUS
- ✓ Salary systems SAP HR, ABACUS and Sage
- ✓ Portfolio Management System Immopac
- ✓ Document Archives Therefore (Canon)
- ✓ CAFM System I.C.F.M. and conjectFM



7 reasons to make business with InterDialog

- ✓ Many years of experience in implementation of real estate management systems.
- Constant further development and adaptation of the InterDialog systems to changing market requirements
- ✓ Many years of experience in setting up processes in facility management
- ✓ All InterDialog systems are continuously adapted to the current IT-requirments
- ✓ All systems are available both for Intranet and Internet
- ✓ Many years of experience in implementation of interfaces
- Highly qualified and long-standing employees who can understand every client's concerns and implement them in optimal solutions

We build software for your needs and your property

